

Global meetings in a COVID world

BESYDNEY INSIGHTS 2020

BESydney commissioned two research studies in June 2020 with the purpose of gleaning insight into the sentiments of both meeting organisers and delegates regarding the resumption of global conferencing in light of the COVID-19 pandemic.

ORGANISER SENTIMENT

Key destination selection criteria

The Top 5 selection criteria in evaluating a destination have remained consistent over the past three years:









Appeal of the city





Accessibility







Cost





e.a. proximity to venue, availability

Respondent profile Country of origin



Respondent profile









100% OF ORGANISERS

PREREQUISITES FOR RESUMING LONG HAUL CONFERENCING





Confidence borders will be reopened and flights available when the event is held



Company travel policy is in place



Employer funding/travel budgets are available



Quarantine periods to be lifted



World Health Organisation recommendations are in place













IKELY TIMEFRAME FOR RESUMING SHORT HAUL CONFERENCING

International less than 6 hours















IMPACT OF NO FACE-TO-FACE CONFERENCING



Global networking opportunities were what delegates missed most about not being able to attend a face-to-face conference





Stated not attending a face-to-face conference made them re-evaluate the importance and value of face-to face conferences

Delegates also felt there was a high impact, reducing their opportunity to:



Generate business leads

75%

55% Close business deals



Hear about the latest research





Respondent profile

Country of residence



Aus/NZ

16% Asia

50% OF DELEGATES ARE

likely to travel sooner to destinations that were less impacted by COVID-19 than to those severely impacted.

PREREQUISITES

FOR DELEGATES TO RESUME FACE-TO-FACE INTERNATIONAL CONFERENCES*



Confidence that flights will be available when the event is held



Quarantine periods to be lifted at home and in destination country



Favourable Government travel advice in the destination country



WHO recommends it is safe to travel is in place



Venue and supplier policies cover cancellation due to pandemic

*Items differ in priority according to where in the world a delegate resides

LIKELY TO TRAVEL

SOONER TO LESS IMPACTED DESTINATIONS



YES Europe

YES Aus/NZ



LIKELY TIMEFRAME FOR DELEGATES

RESUMING LONG HAUL CONFERENCING

















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